



## **Discrimination is Against the Law.**

### Notice of Non-Discrimination

Coffee Regional Medical Center and its affiliated entities (hereinafter collectively referred to as “CRMC”) comply with applicable Federal Civil Rights laws and do not exclude, deny access/benefits to health care, or otherwise discriminate against or treat differently any person on the basis of race, color, national origin, age, religion, physical or mental disability, genetic information, and/or sex (including sexual orientation, gender identity or expression, pregnancy, childbirth, and related medical conditions) in admission to, participation in, or receipt of the services and benefits under any of its programs and activities, whether carried out by CRMC directly or through a contractor or any other entity with which CRMC arranges to carry out its programs and activities.

CRMC provides free aids and services to people with disabilities to enable them to effectively communicate with us, such as:

- Qualified sign language interpreters
- Written information in other formats (i.e. large print, audio, and accessible electronic formats)

CRMC also provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services or if you have any questions, please contact Jerry West, CRMC’s VP of Quality and Patient Experience, and Civil Rights Coordinator, at (912) 384-1900 (Ext. 4172).

If you believe that CRMC has failed to provide these services or has discriminated in another way on the basis of race, color, national origin, age, religion, physical or mental disability, genetic information, and/or sex, you can file a grievance with Jerry West, CRMC’s VP of Quality and Patient Experience, and Civil Rights Coordinator, at 1101 Ocilla Road, Douglas, GA 31533, (912) 384-1900 (Ext. 4172) (telephone), (912) 389-2112 (facsimile), Jerry.West@Coffeeregional.org. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Jerry West is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <http://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201, 1-800-368-1019, 800-537-7697 (TDD). Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

This statement is in accordance with the provisions of Title VI of the Civil Rights Act of 1964, Section 504 of the Rehabilitation Act of 1973, the Age Discrimination Act of 1975, Section 1557 of the Affordable Care Act, and Regulations of the U.S. Department of Health and Human Services issued pursuant to these statutes at Title 45 Code of Federal Regulations Parts 80, 84, and 91.